



WBTC(formerly CTC) e-Ticketing Service
Electronic Reservation Slip (Personal User)

Dear Customer,

Congratulations! Thank you for using WBTC(formerly CTC) online reservation facility. Your e-ticket has been booked and the details are indicated below.

Please take a printout of the Electronic Reservation Slip (ERS)/a screenshot of ERS i.e. Virtual Reservation Message(VRM) OF YOUR TICKET FROM YOUR Booked Tickets History page .You have to carry this printout/VRM along with any one from the listed identity cards (Voter Identity Card / Passport / PAN Card / Driving License / Photo ID card issued by Central / State Govt / Student Identity Card with photograph issued by recognized School or College for their students / Nationalised Bank Passbook with photograph / Credit Cards issued by Banks with laminated photograph) during journey in original. Both will be examined by ticket checking staff for verification purpose.

Ticket No: CTC24306702	Bus/Tram: Bus	Route No : ACT0005
Adult: 6	Boarding Point : Chaulkhola	BARASAT-DIGHA (AC-VOLVO)
Passenger Mobile Number: 9163485851	Date of Journey: 15-Nov-2024	From: Digha
	Scheduled Departure: 13:10 Hrs	To: Barasat
Date of Booking: 15-Nov-2024		

REMARKS:

Boarding at Barasat : Counter No.10 Champadally Bus Stand. At Digha :Aparajita Complex, Old Digha Bus Stand near UBI Kindly report 10 minutes before the departure time.

FARE DETAILS:

S.No.	Description	Amount(In rupees)	Amount(In words)
1	Ticket Fare	Rs. 2,550.00	Rupees two thousand five hundred fifty Only
2	Service Charges	Rs. 30.00	Rupees thirty Only
3	GST	Rs. 0.00	NOT APPLICABLE
4	Total	Rs. 2,580.00	Rupees two thousand five hundred eighty Only

PASSENGER DETAILS:

S.No.	Name	Age	Sex	Seat No
1	Dipa Dutta	25	Female	9
2	Rishav Saha	19	Male	10
3	Ayanti Chakraborty	22	Female	13
4	Madhuparna Mallick	24	Female	14
5	Kamalika Debnath	26	Female	15
6	Dibakar Das	30	Male	16

Disclaimer

Ticket booked is not transferable and is valid only when presented with ID proof of the passenger.

Scheduled departure printed on e-ticket may be delayed under certain condition where it is unavoidable. Passengers are requested to cooperate.

It is our constant endeavor to maintain standard journey time in this route. But Calcutta Tramways Co. dose not guarantee to fulfill expectation of the passenger under certain road condition, mechanical failure or, any other reason which limits the scope of normal operation of service.

Bus No. or, Seat no. mentioned in the e-ticket are indicative parameters. In certain cases like change of bus due to mechanical failure or, to accommodate elderly/sick passenger, position of the seat may change.

Under unavoidable circumstances C.T.C. may have to cancel the journey on any date of for a period of time. Full refund of the ticket value is admissible on claim. Else ticket holder may avail same journey on any other day within a month if seat is available and there is no change in fare.

Cancellation of e-ticket is permitted only by the user from the website of C.T.C. as per cancellation rule subject to acceptance of the request.

Refund is admissible as per provisions of e-ticket Refund Rule published in the website of the Company and the request is placed before 24 hrs. of the scheduled departure of the bus from its originating point.

Passengers are advised not to carry inflammable/ dangerous / explosive articles and also to desist from smoking / consuming alcohol inside the bus.

In case of a Bus is unable to complete its journey for a defect develops enroute, a partial refund is admissible for the incomplete journey.

Email-onlinebookingtc@gmail.com or visit www.calcuttatramways.com

*For journey related information Pl. call 8336929918(7am - 4pm) on the day before Journey
Passengers are requested to be present at the pickup point 15 mts. prior to the schedule time.*